



# What happens when I become a Customer ?

So you've signed up and become a customer - now what ?

## **Onboarding**

Getting your data into our system is a breeze. While you have the option to enter data manually—an admittedly lengthy process—we offer a far more efficient alternative: our NLP-based onboarding tool. This advanced AI-driven technology allows us to extract and populate all relevant information from even the most extensive legal prospectuses, some exceeding 400 pages. What used to take teams of consultants 9-12 months and cost millions of dollars can now be completed in just a weekend. Whether you're dealing with 600 or 1000 credit agreements, our system ensures a swift and seamless transition.

## **Work Flow automation**

Once the data is our system then our infrastructure takes over. LedgerComm builds a series of workflow tools around key loan life cycle events such as:

- Interest notices
- Transaction & covenant monitoring
- Interest & fee calculations
- Invoicing & disbursements
- Repayment & utilisation conditions to ensure borrowers stay compliant, max no of drawdowns, fee schedules etc

This means your agency team is completely de-risked around these processes.

## **Transaction monitoring**

Our Infrastructure will build out schedules for your team so that the borrower and agent are compliant with the terms of the credit agreement.

## **Calendar synchronisation**

We build custom calendars from multiple business day calendars so that you don't miss a deadline ever. If you need a calendar that references bank holidays in Paris, New York and Singapore, we've got you covered. We have live feeds to catch ad hoc bank holidays too.

## **Day to day life**

LedgerComm is your day to day operating system that will prioritise your workflows for you. We have a great looking user interface to highlight your key workflows for the day. Logging on in the morning you'll see how many payments you are meant to receive, where they need to go, what documents or covenants have or haven't been submitted by your borrower clients as well notifying you of any trade documents or transfers that need to be signed.

## **KYC**

The bane of most people's life..... we love it. We're weird. Our KYC system is set up to monitor your clients and their documentation. If a lender has a Withholding tax certificate about to expire we'll remind you and the client to update it.

## **Less admin**

Our goal is to de-risk you as an agent and give your clients (lenders, sponsors, borrowers) access to the golden source of agent data. With secure logins - agents will be answering less mundane questions around interest calculations and margin resets.

## **Customer Service**

We automate away the repetitive tasks so you can spend more time with your customers helping them with the bespoke solutions they need.